



MAYBANK GROUP

CORPORATE PROFILE

Maybank is among Asia's leading banking groups, and also Malaysia's leading provider of integrated financial services. Our history dates back to 1960 when we first opened our doors for business in Kuala Lumpur with a commitment to support the economic development of independent Malaya and bring banking services to its people. Right from our early years, the bank underwent rapid growth by expanding within the country as well as to neighbouring markets to support growing trade and investments link. Offices were later set up in other key global financial centres such as London and New York while our range of services was progressively increased with the addition of insurance, investment banking, asset management, offshore banking, Islamic banking, venture capital financing and internet banking. The Maybank Group currently operates over 2,400 offices in 20 countries, and is the only bank with on-ground operations in all 10 ASEAN countries. Over the years, we have not only grown our physical presence but also been at the forefront of digital banking developments, pioneering many innovative products and services across the markets we serve. With our expanded physical and digital reach, we have been successfully connecting customers from across the world to our home in Asia through an array of unique financial solutions and innovative services. We are now focused on delivering a next-generation customer experience, in line with our aim of becoming a "Digital Bank of Choice" in the region. We have built our reputation on a foundation of financial strength, prudence, innovation and excellence. This has made us a leading and respected brand in financial services and recognised through numerous awards over the years. Our Islamic banking arm - Maybank Islamic Berhad - is also acknowledged as one of the global leaders in its field, and is the top Islamic bank in Asia Pacific and among the top five in the world in terms of assets. Maybank has a unique mission of "Humanising Financial Services". Having been an essential part of the Asian landscape for over 56 years, we are committed to providing its people with easy access to financing at fair

terms and pricing; advising customers based on their needs as well as being at the heart of the communities we serve. A key goal while building our business is to ensure the sustainability of the Maybank Group as well as all our stakeholders including our customers, shareholders, employees, communities and the environment. In line with this, Maybank has committed to embedding good environmental, social and governance practices within our operations, and our yearly progress is tracked based on our 20/20 Sustainability Plan. Maybank's commitment in the area of Community & Citizenship is delivered through our regional arm for corporate responsibility initiatives, namely the Maybank Foundation. Through the Foundation, Maybank and its employees have been actively supporting many community and environmental programmes that are designed to uplift some of Asia's most needy communities and address some of its more pressing needs. Today, as we continue connecting the many communities across our network, we are also intent on helping shape our digital world while building a brighter future for all.